

VICTIM SERVICES

Hawaii SAVIN

1-877-846-3444

1-866-847-1298 TTY

County Prosecutors'

Victim Witness Assistance Programs

Oahu: (808) 768-7401 / 1-800-531-5538 (toll-free)

Hilo: (808) 934-3306 / 1-800-901-4021 (toll-free)

Kona: (808) 322-2552 / 1-800-321-8712 (toll-free)

Kauai: (808) 241-1898 / 1-800-668-5734 (toll-free)

Maui: (808) 270-7695

Crime Victim Compensation Commission

(808) 587-1143

Domestic Violence Shelter Hotline

Honolulu/Leeward Oahu: (808) 841-0822

Windward Oahu: (808) 526-2200 / 528-0606

Hilo: (808) 959-8864

Kona: (808) 322-7233

Kauai: (808) 245-6362

Maui & Lanai: (808) 579-9581

Molokai: (808) 567-6888

Mothers Against Drunk Driving

Oahu: (808) 532-6233

Neighbor Islands: 1-888-664-6233

Sexual Assault Treatment Hotline

Oahu: (808) 524-7273

Hawaii: (808) 935-0677

Kauai: (808) 245-4144

Maui, Molokai, Lanai: 1-866-443-5702

PROVIDED BY THE: Hawaii Department of
Public Safety

Notes:

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Hawaii SAVIN

Statewide Automated Victim Information & Notification



VICTIMS HAVE STRENGTH
IN NUMBERS...

ESPECIALLY THIS ONE:

1-877-VINE-4HI

TOLL-FREE 1-877-846-3444

TTY 1-866-847-1298

Hawaii SAVIN

Access to Information & Notification for
Offender Custody Status

www.vinelink.com

A service provided by the:
Hawaii Department of Public Safety



HAWAII SAVIN

STATEWIDE AUTOMATED VICTIM INFORMATION & NOTIFICATION

SAVIN is an automated service that lets you track the custody status of offenders in jail or prison. By calling the toll-free number or visiting www.vinelink.com, you can find out the custody status of an offender. You can also register to be notified by phone and e-mail if the custody status of an offender changes.

Information

Call 1-877-846-3444 or visit www.vinelink.com and follow the instructions to access custody information.

Registration

If the offender is in custody or currently on parole, you can register to receive notifications.

When registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember.

Notification

You will be notified about the following events:

- Release
- Transfer
- Escape
- Death

When SAVIN calls, listen to the message, then enter your PIN followed by the pound (#) key when asked. Entering the PIN lets SAVIN know that you received the call and will stop the service from calling you again.

- If you feel you are in danger, call 911 immediately.
- Since SAVIN calls automatically when an offender's custody status changes, you may get a call from SAVIN in the middle of the night.
- If you do not answer a notification call, SAVIN will leave a message. If there is no answer, SAVIN will continue calling back until you enter your PIN or until up to 48 hours have passed.
- Do not register a phone number that rings to a switchboard.
- SAVIN is confidential. The offender will not know you are registered with SAVIN.
- You can register multiple phone numbers and e-mail addresses for notifications.
- If you forget your PIN, call the toll-free number and press zero. You will be transferred to an operator who can help you reset your PIN or cancel notification.
- Operators are available 24 hours a day, seven days a week to assist you.

Do not rely solely on SAVIN for your safety. If you feel that you may be at risk, take precautions as if the offender has already been released.

1-877-VINE-4HI

Toll-Free 1-877-846-3444

Write down the following information,
tear off this panel,
and keep in a safe place:

Offender name

Offender ID number

Your four-digit PIN

USING HAWAII SAVIN

1. Call 1-877-846-3444 or visit www.vinelink.com and follow the instructions to access custody information.
2. If the offender is in custody or currently on parole, you can register to receive notifications. When registering a phone number, you will be asked to create a four-digit PIN that will be used to confirm that the call was received. Make sure your PIN is easy to remember.
3. You will be notified about the following events:
 - Release
 - Transfer
 - Escape
 - Death
4. When SAVIN calls, listen to the message, then enter your PIN followed by the pound (#) key when asked. Entering the PIN lets SAVIN know that you received the call and will stop the service from calling you again.

TTY 1-866-847-1298

www.vinelink.com